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Date: 17 November 2021

## **MEETING OF EXTERNAL OVERVIEW & SCRUTINY COMMITTEE**

<b>On:</b>	Thursday 25 November 2021	<b>At:</b>	2.00 pm
<b>Venue:</b>	Caddsdwn Business Support Centre, Bideford, EX39 3BE		

### **NOTICE OF MEETING**

#### **Temporary measures during the Coronavirus Pandemic:**

Members of the public attending meetings or taking part in the public forum are advised that all External Overview & Scrutiny meetings taking place during the Covid-19 Pandemic will be filmed for live or subsequent broadcast via the YouTube channel -

<https://tinyurl.com/TorrigeYouTube>

<b>To:</b>	Councillor J Manley (Chair) Councillor C Cottle-Hunkin (Vice-Chair) Councillors: S Harding, C Hawkins, S Langford, C Leather, S Newton, P Pennington and R Wiseman  Non elected Members: Mr L Bach, Mr K Baker
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**Members are requested to turn off their mobile phones for the duration of the meeting**

## **AGENDA**

### **PART I - (OPEN SESSION)**

1.	<b>Apologies For Absence</b> To receive apologies for absence from the meeting.
2.	<b>Minutes</b> (Pages 3 - 9) Confirmation of the Minutes of the meeting held on Wednesday 01 September.
3.	<b>Public Participation</b>

	15 minute period for public contributions
4.	<b>Action List</b> (Pages 10 - 11)
5.	<b>Declaration Of Interests</b> Members with interests should refer to the agenda item and describe the nature of their interest when the item is considered.
6.	<b>Agreement Of Agenda Items Part I and II</b>
7.	<b>Urgent Matters Brought Forward With the Permission Of The Chair</b>
8.	<b>Play Strategy Update</b> (Pages 12 - 14) To receive the report of the Head of Communities & Place.
9.	<b>Consideration Of The Forward Plan</b> (Pages 15 - 16)
10.	<b>Exclusion Of The Public</b> The Chair to move:- That the public be excluded from the remainder of the meeting because of the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Local Government Act 1972.
	Meeting Organiser: Democratic Services
	<b>Centre for Public Scrutiny – website</b> <a href="http://www.cfps.org.uk/">http://www.cfps.org.uk/</a>

## TORRIDGE DISTRICT COUNCIL

### EXTERNAL OVERVIEW & SCRUTINY MEETING

Caddsdow Business Support Centre, Clovelly Road, Bideford - Bideford

Wednesday, 1 September 2021 - 2.00 pm

PRESENT Councillor J Manley (Chair)

Councillors S Harding, C Hawkins, S Langford, C Leather,  
S Newton, P Pennington and R Wiseman

Non Elected Members - L Bach and K Baker

ALSO PRESENT S Dorey - Head of Legal & Governance (Monitoring  
Officer)  
J Williams - Public Health & Housing Manager  
S Cawsey - Democratic Services Officer  
K Hewlett - Electoral and Democratic Services Officer

Councillor - N Laws

#### 82. APOLOGIES FOR ABSENCE

Apologies for absence were received from Vice Chair, Cheryl Cottle-Hunkin.

#### 83. MINUTES

The Chair ran through the minutes of the previous meeting page by page with members.

It was proposed by Councillor Pennington, seconded by Councillor Harding and Resolved –

That the minutes of the meeting held on 21 July 2021 be agreed and signed as a correct record

(Vote: Yes – Unanimous)

#### 84. PUBLIC PARTICIPATION

No requests for public participation were received for the meeting.

#### 85. ACTION LIST

The Chair ran through the action list with members of the Committee and updates were provided on the outstanding actions.

Chair confirmed she has been in contact with the Together Service but no relevant funding streams have been identified as yet, so it was requested that the action remain 'in progress'.

The Public Health & Housing Manager confirmed she has chased Toby Davies regarding the joint Community Safety Partnership and is waiting to hear back.

86. DECLARATION OF INTERESTS

Members were reminded that declarations of interest should be made as and when the specific agenda item to which they related was under discussion.

87. AGREEMENT OF AGENDA ITEMS PART I AND II

There were no Part II items on the agenda.

88. URGENT MATTERS BROUGHT FORWARD WITH THE PERMISSION OF THE CHAIR

For the benefit of the new committee members and the guest speakers the Committee introduced themselves. Councillor Leather joined the meeting at 14:10

89. LEESAR PARTNERSHIP - NDADA AND SPLITZ

Julie Reeves introduced herself as Manager at Splitz Service, which is the lead partner for the LEESAR partnership, and Heather Penny introduced herself as General Manager at North Devon Against Domestic Abuse (NDADA). It was explained that Splitz is a voluntary service commissioned through Devon County Council. NDADA is a charity which covers the North Devon and Torridge area.

The Splitz Manager provided members with some background on the formation of the LEESAR partnership in 2019, the membership and their ethos 'ending domestic and sexual violence abuse in Devon'. She explained the service provision of the 4 partners and how they work across the region. It was highlighted that today's presentation would focus on Splitz and NDADA, though Rape Crisis do cover all of Devon as well.

An overview of Splitz provision was provided. They provide family centered support for men, women and children. It was explained the person doesn't have to leave an abusive relationship but safeguarding issues will always be considered. Support is also provided to perpetrators who want to change their behaviours.

Splitz is primarily a crisis led service, they employ experienced staff who all have the Independent Domestic Violence Advisor (IDVA) qualification and are referred to as IDVAs - they work in partnership with many agencies and provide advocacy to those they support.

Support is provided over the telephone, one to one (though this has been impacted by Covid) and through group work. Direct support can be provided to victims who are 14 years and over and there are specialist IDVAs for this work.

Cases are determined by risk levels and Splitz work with people who are High and Medium Risk – there is a family approach, so children and young people would be included in the support. All the people referred into the service are risk assessed and the very high-risk cases will be supported through the Multi Agency Risk Assessment Conferences (MARACs), which are held monthly in North Devon.

The Splitz Manager explained their 'no wrong door' policy in relation to supporting adults. Referrals are accepted at all the services and people will be put in touch with local services that will meet their need, depending on risk.

NDADA are a funded charity and as a result the service is constantly adapting and maintaining funding streams.

They are a recovery led service and also run the local refuge provision for women and children. Alongside the refuge there are also smaller self-contained places of safety located across Devon, this means there is accommodation for men and for families with male children over 16 who are not able to access the refuge.

Currently NDADA have Court IDVAs to provide support to people through Family Courts, especially those with no access to legal aid. There are 3 Court IDVAs for all of Devon, excluding Plymouth and Torbay. There is a lot of demand for the service, which means the IDVAs must work with those with the most need, and there are capacity issues as a result. Family Court has moved online since Covid and this generated disadvantage, especially for those without the technology to access Court Hearings.

NDADA also have an IDVA based at North Devon District Hospital, predominantly they are based within A&E and Maternity Services. By evidencing outcomes and highlighting the positive work taking place NDADA now have this post funded through North Devon Health Care Trust – there is also a similar post within Exeter.

A significant number of people supported by NDADA and Splitz will have varying mental health needs. Covid has exacerbated this due to the isolation people experienced and services having to reduce their provision. It was explained there are difficulties supporting people where there are domestic abuse and mental health concerns, both services explained how this can be challenging and they are holding people for longer.

NDADA also provide an overview of the group work provided locally for cases that are assessed as lower risk and how this has adapted since Covid.

The General Manager at NDADA mentioned the Finding your Voice service, which aims to aid recovery, and is one to one support provided when individuals

have left abusive relationships. There is also a free Counselling service, but this is currently over-subscribed. It was highlighted people are being held by the service for a longer time because it is increasingly hard to refer on - there is currently a 12-month waiting list.

The Pattern Change course was also discussed, due to Covid this program has been held virtually over Zoom for smaller groups and remains successful, from September face to face sessions will return alongside the option of Zoom sessions as well - keeping groups accessible.

The Manager of Splitz highlighted the Behaviour Change Service. This is an adult only service, which males and females can refer into. The service is looking for motivation to change from potential participants. They tend to work with those high-risk offenders who have a criminal background, so it sits in with Probation and the Integrated Offender Management Team. The programme is modular, and people are seen on a one-to-one basis. The team then meet to talk about the progress of participants and review any possible risks. An IDVA will support the non-abusive partner and children's workers are also allocated.

NDADA run the Refuge provision locally with 8 rooms and 25 bed spaces. This is communal living space and there are specialist children's workers and women's support worker based there. There are also individual places of safety around the county for male and female victims who are fleeing domestic abuse. One of these properties has been used during Covid as a place for people to stay whilst tests are completed.

Splitz have a small team who work with children and young people who are experiencing domestic abuse within their families. Primarily referrals are received from the Behaviour Change Service. They also have an IDVA who works with young people, usually 14-18 years old, who are experiencing domestic abuse within their own relationship. The focus of the work is around risk, safety and health relationships and support tends to be longer term.

The General Manager for NDADA highlighted their group for children and families called Grow Together, developed by one of the children's workers and started in the Refuge. It's now moved into the community and has been run in other areas of the UK. The group works with mothers helping them to understand the effects of domestic abuse on family, helping to strengthen the relationship between them and their child/ren and empower change. There is also Grow Together side by side, which offers support to the child alongside the mother through play, arts and crafts.

Members were asked if they had any questions.

There was a query regarding referrals and whether either service would approach individuals or wait for self-referrals. The Manager of Splitz confirmed that they do receive referrals from other organisations, mainly the Police. However, there is a need for individual consent from that person because the services are voluntary not statutory.

It was confirmed that the places of safety were individual and self-contained properties, and the refuge provision was open ended, based on need – there is no time limit to a person's stay at a refuge.

There was a discussion around the work that takes place with children and young people and breaking the cycle. It was confirmed that the support offered to children and young people looks at healthy relationships.

Members asked how the staff coped and whether they had support. Splitz Manager confirmed that workers have access to Clinical Supervision, but they also discussed the resilience within the workforce and how staff provide a lot of support to one another as well. Covid and home working did impact on this peer support.

Members asked how support was provided to those with mental health concerns who do not recognise their problems. It was confirmed that all staff will have completed training around mental health. NDADA General Manager stated the service had more of an issue with people struggling to access support, as well as the closing and ending of their support and referral onwards. She explained that good pathways were being developed with Devon Partnership Trust.

There was a discussion regarding male victims of abuse and both services confirmed that, although the high proportion of work is with females, over the years more male victims were coming forward for support and as a result confidence was increasing.

Members asked whether awareness of their services provision could be better with some of the target groups. Both services agreed but highlighted positive work training GPs as part of the IRIS project and the IDVAs at the Hospitals. It was explained that the staff do need to be discreet, so they can support in the community.

There was a discussion regarding the services capacity in relation to the needs of the community and waiting lists. Splitz explained they do not have a waiting list for the high-risk cases, there are 5 IDVAs covering North Devon and they must manage cases between them. The medium risk clients do need to wait a little, though the target of attempting contact with high and medium risk cases is 5 working days and it was stated this is generally met. The Splitz Manager confirmed that they felt demand is increasing and the services are always looking for new funding streams to expand the service.

NDADA General Manager explained the frustrations for their service around demand and capacity. She explained the cases they work with will be accessing the service for recovery work and are experiencing the long-term effects of domestic violence. The service does not have anywhere to move people onto once they've completed their work. There are currently around 150 people waiting for Pattern Changing course.

Members asked how Councillors could respond if they had a feeling of concern when visiting a household. It was suggested that any concerns should not be raised until the person is alone/ away from the possible abuser, and then general open questions are best.

It was asked if there was any element of the work that needs developing, or that is most vulnerable. The NDADA General Manager stated from the point of view of the Recovery Service it would be capacity and resources, and this is managed by having a creative organisation and CEO.

Members asked how long the tender for Splitz Service from Devon County Council. This has been renewed since the original win in 2014 and there are 4-5 years remaining on the contract. This was explained as a one-on-one contract and Splitz must achieve the outcomes set by Devon County Council.

The Splitz Manager confirmed that they provide statistics to Devon County Council commissioners regarding the number of referrals they receive, and they also complete evaluations with people who use their services to measure outcomes.

There was a discussion about the uprooting of victims and children and young people and a perceived lack of consequence for perpetrators. This led into a discussion about the secrecy of Family Court.

The Chair mentioned Councillor grants and proposed that a request was put to all Councillors to contribute some of their grant for 2021-22 to fund a Pattern Changing course locally. Chair agreed to contact Vicky Fether at North Devon Plus and arrange for an email request to Councillors.

There was a further discussion regarding the Council budget setting for 2022-23 and the process for making a recommendation to allocate core funding. It was also suggested that the Town and Parish Councils have funding available.

Chair arranged to send Splitz Manager a list of the Town and Parish for autumn grants.

It was proposed by Councillor Leather, seconded by Councillor Harding and resolved –

A recommendation be put forward to Community & Resources that core funding is allocated at the Full Council budget setting meeting and used to run a Pattern Changing course in the Torridge area in the 2022/23 financial year.

(Vote: For – unanimous)

The Chair and members thanked both services for attending the Committee.



90. PARTNERSHIP EVALUATION

The Chair explained the Partnership Evaluation was added to the agenda in order to review the process now that Phil Topham had resigned as a member of the Committee.

It was agreed that Councillor Newton would take responsibility for reviewing the letter sent to partners before they attend the Committee, and the Chair would review the questionnaire and letter sent to partners following their attendance at a meeting. It was agreed this would be brought to the next Committee in October for an update.

Members requested that the minutes record their thanks to Phil Topham for all his support during his time as a member of the Committee. It was also requested that a letter of thanks be drafted and sent. Action for Democratic Services to draft a letter and send this to the Chair.

91. CONSIDERATION OF THE FORWARD PLAN

Members reviewed the Forward Plan.

There was a discussion in relation to joint meetings with North Devon and some suggestion of possible issues that should be considered. Members suggested Health and the amalgamation of the Boards should be considered – looking at the impact on services locally with commissioners and providers at the Trusts. It was agreed that this item would be added to the forward plan for the January Committee as a joint meeting. Chair and Democratic Services to look at who to invite to this.

The item 'Housing Environment / Biosphere / Drainage and Sewage – joint meeting with North Devon Council' was discussed and members discussed inviting South West Water and the Environment Agency regarding concerns about sewerage systems, surface water drainage and sewage discharging into sea and rivers – specific issues within Westward Ho! and Bucks Mills were highlighted. It was agreed that this item would be explored if the joint Community Safety Partnership doesn't take place in October.

Members discussed the Community Safety Partnership, and it was agreed that a pre-meeting would be arranged over Zoom to prepare in advance.

92. EXCLUSION OF THE PUBLIC

There were no Part II items, so Chair thanked all for attending and closed the meeting.

The meeting commenced at 2.00 pm and closed at 3.25 pm

Chair:

Date:

**ACTION LIST**

Overview & Scrutiny (External) Committee – 01 Sept 2021

Minute No.	Raised by	Action	Allocated To	Progress Update	Status
79.	Chair	To forward on details of relevant funding streams to Joni from the Together Project.	Chair	No funding has been identified as yet and Chair remains in contact with Joni.	Ongoing
80.		To contact Toby Davies regarding plans for the Community Safety Partnership joint meeting with North Devon, which is on the forward plan for October 2021.	Janet Williams	Toby Davies to be chased again regarding dates.	Ongoing
89.	Chair	To contact Vicky Fether at North Devon Plus and arrange for an email request to Councillors for Pattern Changing course funding.	Chair		Complete
89.	Councillor Leather	To send information about Town and Parish grants to Splitz Manager and NDADA General Manager	Councillor Manley (Chair)		
89.	Committee Members	Recommendations to C&R a request is taken to Full Council Budget Setting, and that core funding is allocated from the 2022-23 budget to fund a Pattern Changing Course for Torridge.	Dem Services	Request added to agenda for the budget meeting of C&R.	Ongoing
90.	Councillor Pennington	Democratic Services Officer to draft a letter of thanks to Phil Topham and send this to Chair.	Dem Services		Complete
91.	Councillor Pennington	That a joint meeting be arranged for North Devon and Torridge to	Chair & Dem Services		

		explore the impact of the proposed amalgamation of the Health Boards for Devon and Exeter and North Devon. It was requested that Health commissioners and providers are invited to the meeting.			
91.		That the joint meeting on the Forward Plan regarding 'Housing Environment / Biosphere / Drainage and Sewage – joint meeting with North Devon Council' be explored if the Community Safety Partnership isn't possible in October, or moved to a new date on the Forward Plan.	Chair & Dem Services		

Play Strategy Update

October 2021

In order to ensure delivery of the Play Strategy there are bi-monthly meetings of the officer project team. The following progress report is from October 21 and demonstrates the trend of improvement being delivered.

**Notes/Actions**

Required improvements sites upgraded to good rating – 5 since August. 10 areas now improved on by since May 2021. Therefore, we now have (as of October 2021):

Excellent	X 4	No change
Good	X 12	Improved by 5
Requires Improvement	X 9 (plus lower Burwood)	Improved by 2 sites from due to improvements made on Poor rated areas
Poor	X 2	Improved by 2 sites

**No longer formal play spaces**

Social Spaces		Notes
Buckleigh Grange	Bideford	Still has 1 item but too small to be a play area
Goodwood Park	Northam	
Woodland View	Holsworthy	

**Taken from May 2021**

Excellent	X 4
Good	X 7
Requires Improvement	X 10
Poor	X 13
Total sites	34

We are now only 11 sites away from all sites being rated good! Deadline for this being Jan 2023. Keep up the good work. Well done to the team!

**Actions**

- Mike Berryman to explore costs of all safety surfacing of 9 sites to be replaced
- Mike Berryman to explore cost of independent Rospa report of Victoria Park play area
- AA to carry out site visits with MC as on spreadsheet
- Update members on those areas that are no longer formal play spaces? Now outside of scope

**Next meeting of Officer Group**

16<sup>th</sup> Dec 2021

Play Areas update October 2021				
Area	Park Name	Current condition rating	Future Plan	Notes
Bideford	Devonshire Park	Good	Keep	<b>Upgraded to good!</b> Zip wire fixed. Picnic table being refurbished.
	Victoria Park	Req Imp	Keep	
	Bridge Plats Way	Good	Keep	<b>Upgraded to good!</b> Could do with a lick of paint.
	Chestnut Drive	Poor	Keep	To keep on the radar for options of hat to do with it. Lots of pieces missing but never used
	Old Town gardens	Req Imp	Keep	Speak with Fire service about removing or improving Basketball hoop. 1 play item needs to be replaced. Gate fixed?
	Short Close	Good	Keep	Looking into removing safety surface on lower section so could potentially be an open sports or social area.
	Geneva Court	Req Imp	Handover	Once safety surface is replaced/repared it can be rated as good
	Union Close	Good	Keep	Needs a lick of paint and some slats replacing on the fencing. To be organised
Bideford East	Ayres Close	Req Imp	Keep	No change
	Alverdiscott Road	Good	Keep	Fence repairs done
	Pollyfield	Good	Keep	<b>Upgraded to good!</b> Basket swing and zip line repaired
	Benson Drive	Good	Keep	Maintenance obligations under investigation
	Hanson Park	Good	Keep	<b>Upgraded to good!</b>
Appledore	Village Green	Good	Keep	
	Churchfields	Excellent	Keep	
Torrington	Burwood	Lower - Excellent	Keep	
		Upper - Req Imp	Keep	
	Calvesford Close	Req Improvements	Handover	No change from August. Legal investigation ongoing.
	Castle Hill Gardens	Req Imp	Keep	<b>Site visit required</b>
	Pathfields	Good	Handover?	
	Kingsmead Drive	Excellent	Keep	
	Calf Street	Excellent	Keep	
Hartland	Northgate	Req Imp	Keep	Site visited and engaged with PC plus a couple parents/residents. They plan on ongrading but working with TDC . Bin replaced.
Winkleigh	Elm Meadow	Req Imp	TBC	Upgraded to Requires improvements - Equipment not in bad condition - <b>Site visit required</b>
	Westcots Drive	Req Imp	TBC	Upgraded to Requires improvements - Equipment not in bad condition - <b>Site visit required</b>
Shebbear	Aish Park	Good	Keep/Handover	
Sutcombe	St. Andrews Close	Good for whats there	Handover	TDC in comms with PC
High Bickington	Fountain Fields		Handover	<b>Needs painting</b>

**EXTERNAL OVERVIEW & SCRUTINY COMMITTEE – FORWARD PLAN 2021/2022**

<b>Cycle 1</b> <b>9 June 2021</b> <b>2pm</b>	<b>Cycle 2</b> <b>21 July 2021</b> <b>6.00pm</b>	<b>Cycle 3</b> <b>1 Sept. 2021</b> <b>2pm</b>	<b>Cycle 4</b> <b>8 Nov 2021</b> <b>10am</b> <b>(re-scheduled)</b>	<b>Cycle 5</b> <b>25 Nov 2021</b> <b>2pm</b>	<b>Cycle 6</b> <b>19 Jan 2022</b> <b>6pm</b>	<b>Cycle 7</b> <b>9 March 2022</b> <b>2pm</b>	<b>Cycle 8</b> <b>27 April 2022</b> <b>6pm</b>
Page 15	- Mental health post Covid. –Together (Drug/alcohol service)	Mental Health post Covid. Leesar project – NDADA and SPLITZ, domestic and sexual violence services.	Joint Community Safety Partnership Update.	Citizen’s Advice Bureau – money and debt management advice  Play Strategy Update	Joint meeting with North Devon – Invite commissioners and providers from Health to discuss the amalgamation of the local Health Boards and the impact of this merger on local services.		
				Environment / Biosphere / Drainage and Sewage- joint meeting with North Devon Council			

**UPCOMING ITEMS FOR FORWARD PLAN**

<p><u>Prosperous and Sustainable Economy</u></p> <p><u>Sectors</u>                      Agriculture &amp; Fisheries – NFU / support organisations                      Agriculture Bill – invite MP                      The economy (national / local)                      Education – to be broken down into smaller segments                      Employment (NEETS, Petroc) / Working with young people / apprenticeships                      Housing (first time home buyers, planning policy, social housing, homelessness)  <u>Organisations</u>                      Bideford Chamber of Commerce                      North Devon+/Leader5  <u>Infrastructure</u>                      Empty buildings                      Industrial Units and local economy</p>	<p><u>Stronger, Safer, Healthier Communities</u></p> <p><u>Concerns</u>                      Ambulance cover, hospital beds, healthcare providers                      Ambulance response times in relation to downgrading to Category 2 of serious conditions such as stroke and chest pain (from Bideford / Northam AAG)                      First Responder response times and triage. Fire &amp; Rescue, Ambulance and Air Ambulance                      Amalgamation of Northern Devon Healthcare Trust and Royal Devon &amp; Exeter Hospital Trust and the transformation programme.                      Fuel poverty                      Pharmacies                      Resourcing of community policing including PCSOs                      Staffing at North Devon Hospital                      Social housing landlords                      Leisure Services</p>
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<p>Transport (buses, Link Road)</p>	<p>Play Strategy Update  Multi Use Games Areas and Larger Play Spaces – joint report with North Devon  <u>Organisations</u>  Burton Art Gallery  Healthwatch  Leisure Services (1610): Joint T&amp;F update and separate scrutiny by External  Suzanne Tracey – North Devon Healthcare Trust  TTVS</p>
<p><u>Quality Environment</u></p> <p><u>Concerns</u>  Housing developments and water run off  Overflow issues at Appledore / Westward Ho  Surface water draining / Flooding  Water Quality – Sewerage  Grounds Maintenance Contract</p> <p><u>Organisations</u>  AONB / Biosphere  Environment Agency and Devon County Council (surface water draining / flooding)  Southwest Water (overflow issues and Appledore / Westward Ho)</p>	<p><u>Effective and Customer Focused Council</u></p> <p>Mr Topham: Liaison with external bodies / Partner Evaluation Form for 12 month review.</p>

<p><b>Partners</b></p> <p style="text-align: center;"><b>Health, well-being and community safety organisations</b></p>	
<p>Office of the Police and Crime Commissioner  Devon safeguarding adults board  Devon children's and family board  North Devon Biosphere  Active Devon  South West Water  Western Power Distribution  Surestart  BBfA (better business for all)  South West Growth Hub  South West Armed Forces Covenant Partnership Board  TTVS  RSPCA</p>	<p>Trading standards  Environment Agency  Devon Anti Slavery Partnership/ Unseen  One Northern Devon  Devon Somerset Fire and Rescue  Local resilience forum  Lendology (formally Wessex Loans)  361 Energy  Integr8  Recovery Devon  Space  Encompass South West  Westward Housing  Livewest Housing  Bideford Street Pastors  Devon Libraries unlimited</p>