

QBR Q1 / September 2019 – Q&A

Goal 2 – Agenda Pages 23/24 Steve Dengate

LE546: Disabled Facility Grants - Can you please confirm that Ref LE546 this was just a blip due to the five cases. Are there any learns we can take from these cases?

Janet Williams - This may still be poor moving on as we still have some 'difficult' cases on the books, but we are working on those as a priority and these are our only DFG work stream at present. Please note that the day to day work is now being dealt with through our South Hams arrangements and performance here is far better than what we were doing previously (we do not incorporate the South Hams stats into our performance figures, so the numbers we report are being skewed by these problematic cases).

NI155: Affordable Housing - It is something we have discussed previously but can we have an update on plans to improve Ni55 target on affordable housing. Do we see any improvement in the short or medium term?

Shawn Harrington – The Council seeks 30% affordable housing on certain developments (dependent of size and viability) but the problem lies with housing delivery – we have given permission for housing developments but the developers have not started on site. We are waiting for the local housing market to pick-up and building to start on site, but we have no control over this.

NI156: Temporary Accommodation - Linked partly to N155 what progress is there to find a more affordable position for housing people?

Simon Toon – We are investigating additional hostel accommodation and possible house purchases but these measures would only mitigate our use of third party suppliers. The core problem will only be alleviated through an increased housing stock (see previous answer).

Goal 3 – Agenda Page 27 Steve Dengate

BV082: Recycling Rate - Do we know the end destination of where the recycled waste goes to and the end disposal process. Do we have a line of sight to the wastes final recycling area?

All of our recycling is reprocessed in the UK and our recycling team can track where each type of item goes and what happens to it (e.g. paper to Norfolk where it is recycled for newspapers, cardboard to Kent for carton manufacturing, plastic tubs and trays to Leeds to make garden furniture and wheelie bins, steel cans to Port Talbot for use in other steel products, etc.).